



Using Your
Interactive
Programming
Guide

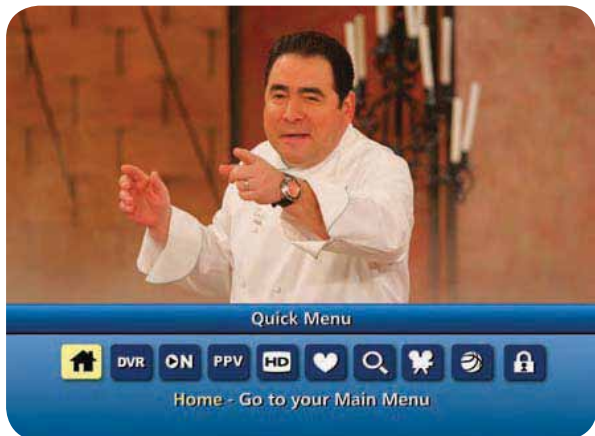
I-Guide

706-376-4701
www.hartcom.net

I-Guide | Quick Reference Guide





















Quick Menu: Quick And Easy

The **Quick Menu** offers shortcuts to key **i-Guide** features. Just press the **MENU** button while watching a program, and you'll have immediate access to the **Main Menu**, as well as the more popular items available directly from the **Quick Menu**.




Action Icons – One Touch Access

While navigating the i-Guide, these icons may appear on the different screens. Move the selection over the icon and a description will appear:

- | | |
|--|--|
|  Main Menu |  Go Back to Previous Menu |
|  Digital Video Recorder Menu |  Set/Cancel Recording |
|  On Demand Menu |  Recording Options |
|  Pay-Per-View Menu |  Upcoming Times for Program |
|  High Definition Television Menu |  Watch This Program |
|  Favorites Menu |  Order PPV Program |
|  Search Menu |  View Package Information |
|  Movies Menu |  Play Program |
|  Sports Menu |  Restart Program from Beginning |
|  Parental Controls Menu |  Delete Program |

Main Menu

The **Main Menu** gives you easy access to all features. Simply press  from the **Quick Menu**, then select from the options available, including **TV Listings, My Favorites, Digital Music, Parental Controls, Local Weather** and more.

Customize Your Experience with Setup Menu

You can activate and customize certain **i-Guide** features such as **Cable Box** settings, **Audio** settings and **Guide** settings, from the **Setup Menu**.



Guide Setup

Use your remote to select **Guide Setup** from the **Setup Menu** to change the way your cable box automatically tunes to a channel after a number is entered, the display of the **Flip Bar** and other settings.

Cable Box Setup.

Select **Cable Box Setup** from the **Setup Menu** to change the front display on the cable box, as well as other features.

Audio Setup.

In the **Setup Menu**, select **Audio Setup** to change features such as the stereo volume or to turn on Dolby Digital output.



Enhanced Searching

With i-Guide, you can search programs by categories such as Movies, Sports, Kids and more. Select a category from the **Search Menu** or **Quick Menu** to display listings.

Advanced Searching


Subcategories let you focus your search further. You can search for movies that fit your mood: comedies, dramas, adventure and more.

Program Information at Your Fingertips

i-Guide provides information while you view program listings in a grid format. Use the ▲▼ buttons on your remote to navigate program titles, and the ◀▶ buttons to see program listings for later that day. Press the **DAY+** – buttons to advance ahead a day at a time. Press **INFO** for a detailed listing, or **OK** to tune to that program. Listings are color coded to identify different types of programs.



Go Ahead, Play Favorites

Select  from **Quick Menu**, or **My Favorites** from **Main Menu** to set or remove channels from your **Favorites** listing. Highlight a channel and press **OK** or **FAV** on your remote and a ♥ indicator will appear next to the listing.

Digital Video Recording (DVR) Puts You in Control[†]

If you have a DVR, you can control live television or schedule recordings. Any time you tune to a channel, the DVR starts a temporary recording, so you can **PAUSE**, **REWIND**, or **FAST-FORWARD** to avoid missing anything. You can also press **RECORD** to save the program.

Setting a Recording

By pressing **GUIDE** on your remote or selecting **Listings** from **Main Menu**, you can browse TV listings to find a program you want to record. Press the **RECORD** button on your remote once to record the show, or press **RECORD** twice to record the entire series.



- Indicates an individual recording.
- Indicates a series recording.

Managing Series Recordings

When you set a series recording, you may wish to check **Recording Options** to specify whether you want first-run or all episodes, how many recordings to save, and other options.


Playback Options

To see your recorded programs, press **LIST** on your remote or select **My Recordings** from **DVR Menu**. Select a program and you can watch or delete it from the DVR. Once playing, you can use either the VCR buttons or arrow buttons to control playback.



[†]Available with DVR Receiver.

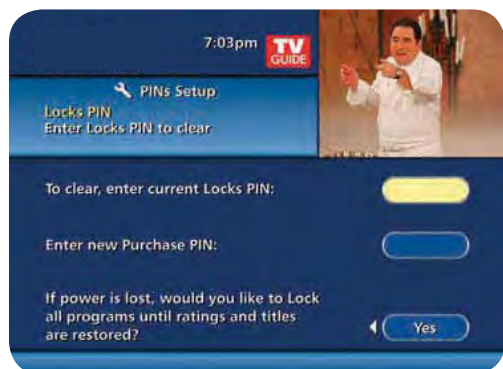
Parental Locks Setup

Set a parental control lock at any time while watching TV or from **i-Guide**. Press the **LOCK** button on your remote (if available), or from any program listing screen select the  icon.



Locks Setup

You can also customize how **Parental Locks** operate and change your existing locks. Select **Locks Setup** from **Setup Menu** to remove title locks, change your ratings and channel locks, as well as set **Master Locks** and whether or not to display adult titles in **i-Guide**.



Parental and Purchase PINs

To set up and change your **Parental Locks PIN** and **Purchase PIN**, select **PINs Setup** from **Setup Menu**. Follow the on-screen prompts to create, change or clear your PINs.



Messages

Wave Broadband may occasionally send announcements of new services, special promotions and other information. If you have a message, an envelope will appear in the upper left corner of **i-Guide** and a red light will appear on the cable box. Select **Messages** from **Main Menu** to view your messages.

Basic i-Guide Navigation Tips

* Yellow is always the highlight color. As you navigate listings using your remote, the highlight appears on screen to indicate your current selection.

* Press the **▲▼◀▶** buttons on your remote to move the highlight.

* Press **OK** to make your selection.

* Press the **EXIT** button on your remote to return to watching TV.

Remote Control Features

VOD

Direct Access to Video On Demand (VOD), where available

Replay

Replays last 15 seconds of program

Help

Learn more about a feature

PAGE

Scroll to the next or previous page of listings

Exit

Return to watching television

OK

Select a highlighted item; or while watching a program, press to display or remove the **Flip Bar** or **Mini Guide**

Guide

See program listings for the current time

Day*

See listings for the next or previous day

Numbers

Press channel numbers, then **OK/SEL** to tune to a channel

PPV

Direct Access to Pay-Per-View (PPV), where available

VCR Controls

Controls VCR, **ON DEMAND** and **Digital Video Recording** (if available)

LiveTV

Displays live television programming

FAV

Tune to your Favorite channels, once you set them up

CHAN

Change channels and access the **Flip Bar**

LAST

Return to the previous screen or channel

Info

See program information

Arrows

Use to highlight guide features, or while watching television, press to begin browsing. Note: Arrows control playback of recorded programs with **DVR**

MENU

Enter and exit the **Main Menu**

SWAP

Swap between television tuners

Note: Remote pictured may not reflect your actual remote. Basic functions should be the same.

*Amount of programming data varies by system.

Using your remote control

System On/Off

Turns on/off two, three, four or all five devices with one button press.

Menu

Displays the i-Guide Menu.

Guide

Displays the program guide listings.

Settings

Displays the I-Guide Settings Menu.

OK

Selects highlighted screen options.

Help

Opens Help.

Vol $\wedge \vee$

Raises or lowers the sound level.

Day +/-

Skip forward or backward a whole day in the program guide.

Mute

Silences the audio. Press to activate. Press this key again to restore sound to the previous level.

Fav

Views favorite channels.



Replays the previous few seconds of a program.

List

Displays a list of programs that you have recorded, allowing you to select one for viewing.

PPV

Direct access to Pay Per View.

On/Off

Opens or closes the PIP window.

Input

Selects the video source on your television.

Swap

Switches a dual tuner DVR between the two tuners. On a television, switches the channels between the PIP and the main screen.



Power

Allows you to turn on and off your TV, VCR, DVD, AUX and CABLE box.

AUX, DVD, VCR, TV, CBL

Used to select the device you wish to operate and indicates remote control activity.

Info

Displays information about the program currently playing or highlighted in the program guide.

Page +/-

Accesses pages above or below the information currently displayed.

Exit

Exit from current screen.



Highlight an item from the on-screen choices.

A, B, C

Currently not in use.

Ch $\wedge \vee$

Selects the next higher or lower channel.

Last

Accesses the previously tuned channel.

Live

Displays live television programming.

VCR/DVD/VOD Keys

Perform standard VCR and DVD functions when in VCR and DVD mode, and TV On Demand functions when in CABLE mode*.

Number Pad

Enter numbers to tune to channels. Also make numeric entries on on-screen menus. You can also use the Ch +/- and the guide as alternate ways to tune to channels.

Aspect

Change the viewing aspect.

+/-

Selects the next higher or lower channel in the PIP window.

Move

Moves the PIP window to another location on the screen.

VOD

Direct access to TV On Demand.

Note: Your remote may vary from the one shown here; however, the basic functions should remain the same.

Helpful Hints

No Signal

- Verify the VCR/DVD players are off.
- Verify TV is on channel 3 or on correct input.
- Verify set-top box is powered on.

Snowy, Blue or Black Screen

- Is there power to your TV?
- Check to be sure the set-top box is powered on.
- Verify TV is on channel 3 or correct input.
- Check the cable connections - should be tight.
- Check to see if other TV's are out.
- Unplug the set-top box for 5 minutes. Plug the set-top box back in and turn the power back on.

Cannot change channels using the number key pad

- Hit the Menu button twice.
- Scroll down the second page and select Setup
- Click OK
- Highlight Guide Setup
- Click OK
- Highlight No Auto Tune (3rd option down on the right)
- Click the left arrow - it will change to Auto tune
- Click OK

Time does not display on the set-top box

- Hit the Menu button twice.
- Scroll down the second page and select Setup
- Click OK
- Highlight set-top box Set-up
- Click OK
- Highlight current channel
- Click the left arrow - it will change to current time
- Click OK

Remote will not run the set-top box

- Press the CBL mode button
- Replace the batteries with two new AA batteries.
- Contact HTC at 706-376-4701 for help.

Red light on the set-top box or will show an envelope

- Hit Menu twice
- Highlight Messages (2nd column)
- Click OK
- Click OK on the message
- To delete - highlight the red X at the bottom on the screen
- Click OK