

## Our Response to Help Contain COVID-19

Thank you for being a loyal HTC customer. Keeping our customers informed about our current efforts to combat the Coronavirus (COVID 19) is a top priority. As of March 17, 2020, until further notice, we have closed all of our buildings to the public. This measure was taken for the safety of our customers and employees. All business can be conducted by calling our office at 706-376-4701.

While practicing social distancing, keep in mind we offer several bill payment options:

- Manage your account online or with your mobile device through SmartHub.\*
- Pay by phone with Secure Bill Pay, 1-844-859-5985.\*
- Sign up for Automatic Bank draft.\*
- Use our night drop box located at 350 W. Franklin St, Hartwell GA,
- Mail a check to P.O. Box 388, Hartwell GA 30643

*\*Call to set up an account if you do not already have one.*

HTC is taking precautions if visiting the customer's premise for installation and service appointments:

- If an HTC technician has a known illness, he will not enter the customer's premise.
- Technicians have been advised not to shake hands for your health and safety.
- Technicians will wear protective gear inside the home.
- If you or someone in your premise is showing signs of illness, including fever or flu-like symptoms, we ask that you call to reschedule any upcoming technician visits to your premise.

HTC is committed to providing you with the quality service that you deserve. We will continue to post any updates on our Facebook and Instagram accounts, please check our social media sites for the latest information and updates.

We hope you stay safe and healthy! Thank you for being a loyal HTC customer.

***Randy Daniel***

President



Technology you need. People you can trust.